Acclaim Telecom Managed Services

What is Managed Services?

Managed Services – It is a term that is used to describe an infrastructure that is managed for you. Typically, the term is used to describe managing an IT infrastructure in the cloud, but the management of IT systems can be done on-premise, at your location or at a hosting facility chosen by you, depending on your business objectives. Typical Managed Services include Firewall, IVR, PBX, NAS, Web and Email.

Acclaim Telecom Services' can manage these services for you and provide the bare metal servers needed for the implementation. We will work with you on a solution, build it and ship the machines to you. Alternatively, we can also host the bare metal servers for you and provide you remote access to your solution. The solutions are scalable so you can add additional services as you need them. If you prefer to own your own servers, Acclaim Telecom Services can manage these servers for you as well.

Cost Effective, On-Premise Managed Services

Although the current trend for organizations is to subscribe to Managed Services in the cloud, there are benefits of using an on-premise Managed Services solution.

- You control what your IT needs are.

- Heighted security

- Physical access to what is yours

- Management headaches are minimized

- Scaling - additional RAM, storage and integration are simpler.

Managed Services ease the burden of IT ownership

- **Monthly OS updates** – Acclaim will perform monthly updates

- **Equipment Backups** – We will perform backups if needed

- **Your server, your way** – Only install what you need

- **Remote equipment access** – SSH or remote desktop

- **Reliability** – Acclaim performs the monitoring, administration and management

- **Custom solutions** – The services installed and the management roles can be customized